Letter from the CEO

I want to personally welcome you to Memorial Hermann Surgical Hospital First Colony (Formerly Sugar Land Surgical Hospital). You will find that your team of healthcare specialists is committed to providing first class healthcare services for our community in a safe, comfortable, and welcoming environment - one in which we would be happy to treat our own family. Through this commitment, you will find a difference in the care you experience during your stay with us. Our focus is on Clinical Excellence, Operational Excellence and Service Excellence.

We serve over 9,000 patients per year between our imaging, emergency, and surgical services departments and have consistently been recognized by TMF, Health Grades, The Joint Commission, and Consumer Reports as a Top Performer. Be sure to visit Hospitalcompare.gov for more information.

At Memorial Hermann Surgical Hospital First Colony, we believe each patient is unique and deserves personal attention. In every department you will find a team of highly skilled and dedicated physicians, nurses and clinicians who specialize in your personal healthcare needs. These medical professionals are available to answer questions about all aspects of your treatment. Please share your questions and concerns with them. You will find they are committed to ensuring your experience exceeds your expectations.

I truly look forward to hearing about your experience at our Hospital either directly or through our patient survey. Thank you for giving us an opportunity to serve your healthcare needs.

In Service,

Dan

Dan E. Smith, M.B.A.

Chief Executive Officer

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